

## PROGRAM TEN, Part 3

The impact of devaluation in shaping worker identification with people served

### Questionnaire

*Print this file, circle what you think is the most correct answer and hand in to your manager*

1. **Why might workers fail to understand people's behaviour?**
  - a. They don't recognise the potential for past traumas and wounds that effect people's current capacity to regulate their behaviour
  - b. Its due to attention seeking and we don't know why
  - c. People are on their phones a lot and just can't see anything that is not on a screen
  - d. Residents need to text or email them about it
  
2. **Trauma can affect peoples'**
  - a. Capacity to integrate different and competing sensory information
  - b. Appetites
  - c. Need for excitement
  - d. Longing to be close to others
  
3. **Devaluing other people provides**
  - a. A means for us to stay in charge
  - b. A good income
  - c. A source of people we can blame
  - d. Keeps us healthy
  - e. B & D
  - f. A & C
  
4. **Most abuse occurs**
  - a. When other see and do nothing
  - b. In secret
  - c. While we are having fun
  - d. When we are bored and have nothing else to do